

RICHLANDNEWS

Richland Homeowners Association Newsletter • P.O. Box 852636, Richardson, Texas 75085-2636 • www.richlandhoa.com

RHA **SPRING FLING** was a blast!



Just take a look at the pictures in this newsletter of all our neighbors enjoying good food, music, cute animals, face painting, balloon art, and crazy tug of war on that bounce house thing – all on a beautiful sunny day! Setting up a fun event like

that takes time, money, people and lots of planning. But how much planning has each of us done in case something not-so-fun happens? What if tornadoes and storms hit us like they did our neighboring cities on December 26, 2015? Would we be prepared in the event of an emergency?

Last month your RHA Board Members attended the biannual Neighborhood Leadership Workshop at City Hall, which featured sessions on effective communication and how neighborhood associations can best assist the community in disaster response. City officials and other community leaders provided brochures and resources from websites such as KnoWhat2Do.com, Ready.gov, FEMA.gov, and TexasPrepares.org.

It is our hope this edition of the Summer 2016 *RichlandNEWS* Newsletter will help get you motivated to be prepared!



2016 CALENDAR

MAY

30 Memorial Day

JUNE

5 World Environment Day

7 Ramadan

14 Flag Day

19 Father's Day

20 First Day of Summer

JULY

4 Independence Day

AUGUST

9 Booklovers Day

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Please Support our Advertisers!

Most are Richland Park or Richland Oaks residents. Their support of the newsletter pays for printing and distribution. See pages 17-24.

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PRESIDENT'S MESSAGE

Richland Homeowners Association
Richland Park and Richland Oaks Community

DEAR RICHLAND HOMEOWNERS ASSOCIATION MEMBERS:

The annual **SPRING FLING** was held on Saturday, April 23. Many friends and neighbors enjoyed a beautiful evening, delicious food, fun activities for the kids and great musical entertainment. We want to acknowledge the hard work of the Activities committee and the support of our sponsors.



The Membership committee is preparing the 2016 RHA Neighborhood Directory. The directory is FREE for all paid members of the Richland Park/Richland Oaks Homeowners' Association. Don't miss out on the opportunity to get your copy. It is a wonderful way to get to know your neighbors. The block captains are delivering Welcome Bags to new neighbors. Please let us know if you have new neighbors; we want to give them the official RHA welcome.

Summer is approaching and this is a perfect time to enjoy the outdoors. With all of the rain we have had this spring, the lawns, trees and flowers are looking beautiful. The Yard of the Month award will start in June. If you see an award-winning contender, let us know.



The City of Richardson (COR) recently mailed the watering schedule for April 1-October 31. Twice a week watering will continue throughout this period; no lawn watering permitted from 10:00 a.m. to 6:00 p.m. Homeowners also received a letter for two FREE rolls of blue recycling bags. Take advantage of this COR environmental initiative.

I hope you have a safe and enjoyable Memorial Day. Let's pause to remember all of those who died serving our country.



Respectfully,
Becky Jones, President, RHA
President@richlandhoa.com



CRIME WATCH REPORT

Richland Homeowners Association
Richland Park and Richland Oaks Community

HELLO NEIGHBORS!

I just can't believe how low our crime is in the neighborhood. *Crime Watch Patrols work.* Just cruising around our streets and alleyways lets the crooks know we mean business. I could really use some help with patrols. Can you help with couple of hours of your time to help keep our streets safe (see sidebar on this page for information)?

School will soon be out and so will neighborhood children. Drive slower down our alleys and watch out for them. Kids don't watch out for themselves, so we have to watch out for them.

What is the last thing you should do before going to bed? If you said checking to make sure the garage door is down, you are correct. It only takes a moment to check to make sure. We are finding less open doors and that is a good thing. Open garage doors is the number one thing crooks look for, so don't let yourself become a victim.

Have a safe summer!

Bob McClure, Crime Watch Coordinator
214.763.0589 • crimewatchone@yahoo.com

SHINGLE AND ROOFING MATERIAL THEFTS

Crime Prevention Unit 965 from Richardson Police Department

The RPD has seen several thefts related to roofing materials. Shingles are being targeted primarily at night. If you have materials dropped off and stored adjacent to your driveway, stay vigilant and report any suspicious vehicles or persons around these areas. If you see these materials being taken, call 9-1-1, obtain a good description of the vehicle and a license plate, and a direction of travel if possible.



**Richland Park and
Richland Meadow's
Personal Officer
Ed Coleman** [214.282.0843]

Provided by the COR for our protection.

This dedicated police presence helps residents by deterring crime and providing another way to watch over the neighborhood. Call Officer Coleman for general assistance, to report minor or unusual activities, or cars on the street.

For Emergencies, continue to call 9-1-1.

CRIME WATCH VOLUNTEERS NEEDED

The Richland Park/Oaks Crime Watch needs more volunteers to help patrol our neighborhood. We have fairly good coverage during the daytime, but are in need of help for nighttime. Unfortunately, late night is when we experience most of our problems. Therefore, we need more volunteers at night, every day of the week. This is a great way to get out, meet new people, learn new things and experience something different in life.

In order to join the Crime Watch Patrol, you will need to fill out an **application form** which we submit to the Richardson Police Department. The police will run a criminal background check on each applicant. Once all the paperwork has been cleared, the applicant will receive about six hours of training. All new applicants will also be assigned a patrol partner.

Crime Watch Patrols are extremely effective because criminals do not want to get caught by anyone, police or otherwise. So when you put those reflective signs on your cars and patrol the neighborhood, the bad guys tend to go some place else. The problem is we need to maintain these patrols at all hours in order to keep crime away.

Each shift usually consists of one and half hours of patrol time every other week (total of 3 hours per month.) The two shifts where we need the most help are evenings (7 p.m. to midnight) and deep nights (midnight to 6:00 a.m.).

CITIZEN POLICE ACADEMY (CPA)

Traute H. Malhotra – Guest Contributor

As your Richland neighbor since 1984, past HOA Board Member and now Director of the RCPAAA (Richardson Citizen Police Academy Alumni Association) it pleases me to share with you some of the many opportunities that exist to partner with the Richardson Police Department in a joint effort to combat crime and to promote public safety.

THE CITIZEN POLICE ACADEMY (CPA) is a 45-hour academic course taught annually and is designed to give Richardson citizens a working knowledge of the Richardson Police Department. Classes are designed to be interactive and fun with an emphasis on team building. During this time, students will participate in a mock SWAT raid, test their skills on the Department's driving course and have the opportunity to fire police weapons. The goal of the CPA is to strengthen the partnership that has been forged between the police and the community which it serves. As graduate citizen ambassadors, the Alumni Organization functions as a support group to RPD as well as a community liaison between the community and the department. There is also a Youth Police Academy for children ages 14-17.

VOLUNTEERS IN POLICE SERVICE (VIPS) is another great way to add a layer of security for our community as well as support the department. After extensive

training, these volunteers assist with Patrol, Investigations, Crime Prevention, Property and Equipment Patrol. There is also a Field Operations Unit that has 3 vehicles dedicated to it. These volunteers wear uniforms and have access to the same radios as the sworn officers.

CRIME WATCH PATROL is another opportunity to be part of the solution and is a proven deterrent to crime. For an investment in a 3-hour training class and a commitment of 1 hour per month, you may help keep Richland Park/Oaks safer by patrolling our streets and alleys with a crime watch placard on your car. Crime Watch goes a long way toward making criminals decide that there are easier places than our neighborhood for which to ply their trade.

NATIONAL NIGHT OUT is another important tool in our quest to keep our streets safer. It is a year-long community building campaign and is designed to: (1) Heighten crime prevention awareness; (2) Generate support for, and participation in, local anti-crime programs; (3) Strengthen neighborhood spirit and police-community partnerships; and (4) Send a message to criminals letting them know that neighborhoods are organized and fighting back.

There are also some wonderful services provided by the department. For instance, there is **VIDEO CRIME WATCH**. Residents

...continued from page 4

with a video surveillance system may register their cameras with the department. In the event a crime has been committed near a camera, officers may check the database and ask to check the recorded data.

RESIDENTIAL LOCKBOX PROGRAM is a program designed for first responders to have quick access to provide assistance to the elderly or those with special needs. A lockbox with a spare key to the residence is placed on the property. Police, Fire and Paramedics have access to the code and the front door won't need to be breached to provide assistance.

THE SPECIAL NEEDS ASSISTANCE PROGRAM (SNAP) has been initiated to deliver faster and more effective aid for persons with special needs or permanent disabilities in the event of a disaster or other life threatening emergency. By registering each year, residents can provide vital, disability-specific information, such as the need for life support systems or mobility aids, to help First Responders in an emergency.

If your child has completed kindergarten and has not yet started 4th grade, he/she is eligible to attend **SUMMER SAFETY CAMP**. Registration for Richardson residents begins March 18th. Kids will see videos and listen to guest speakers about 9-1-1, Stranger Danger, Internet Safety, Animal Safety, Poison Safety, Water Safety and much more. Registrations will be processed on a first-come, first-served basis. Camp sessions are one week long starting in June and will run through the second week of August. They will be held at the Richardson Police and Fire Substation at 2003 E. Renner Rd. Parents may drop off as early as 8:30 a.m. and must pick up no later than 12:30 each day. An adult is required to check child in the first day of camp and stay for a brief meeting. Children may attend only one session. Children who have NOT attended Safety Camp in the past will be given priority first, if any openings exist after those registrations are processed, prior attendees will be placed. E-mail summersafetycamp@cor.org or call 972-744-4949 for further details.

We are part of such a special community and one of our strengths is how enthusiastically we rally our efforts to serve the common good. For more information, please consult with the Richardson Police Department website or contact me directly at 214.597.2962 or traute@thmrealty.com.

On October 7th, 2015, fire engulfed and destroyed Brandon Hudson's house at 425 Birch. He wanted to share some insights he learned about that devastating night.

THE MOST COMMON QUESTIONS PEOPLE ASKED

- **What happened?** Car in garage caught on fire, presumed faulty wiring, burned from inside out.
- **Is everybody OK?** Yes. No injuries.
- **Damage?** Total loss of structure, 95% loss of personal belongings.

LESSONS LEARNED

- **Alarms:** get a heat sensing alarm for garage
- **Insurance:** Check your company and policy. Having a company which both issues the policy and performs their own adjustments / claims process is critical. Conveying messages through multiple companies leads to less reimbursements. Replacement value policy — we could not have covered this without it.
- **Personal belongings:** at least once a year, take an inventory. It is as simple as taking video on your phone, room by room. Narrate items that may be in boxes, under furniture, or otherwise not obvious in video. Save these in the cloud: Box.com, Dropbox, etc.
- **Doors:** close them at night. Restricting airflow to rooms and closets significantly slows the spread of fire. Also, closets with closed doors did not have fire damage. They still suffered smoke, steam and heat, but the little bit of salvageable things survived in closed closets.

WHAT DO YOU NEED MOST IN THIS SITUATION?

Water, blanket, a hug. Boots/gloves to go through the scene. Basic items – what do you use in the morning and at night without even thinking about it (toothbrush, hair brush, soap, etc)?



BEST LESSON?

The quick action of the City of Richardson and the amazing support of the neighbors in Richland Park/Oaks. We did not know what we needed and it took a long time for it all to sink in. Nevertheless, you, our neighbors, were incredibly generous and supportive. Thank you. We can all be grateful we live in such a neighborhood.

-Brandon Hudson

SPRING FLING





BASIC TORNADO SAFETY

Later this summer the SyFy channel will present *Sharknado 4*. While it is doubtful you will ever see sharks flying around in tornadoes, it is likely you may see or experience a tornado in your lifetime. Would you know what to do? Here's some helpful information from the City of Richardson's (www.cor.net) Emergency Management Department.



BASIC TORNADO SAFETY

- Seek the lowest possible level of a building or structure (Ex: First floor, basement, storm cellar)
- Interior room with no windows, such as a closet or bathroom
- Get underneath sturdy piece of furniture and cover neck and head
- Avoid places/rooms with wide-span roofs (cafeterias, gymnasiums, shopping malls)
- Mobile Homes are not safe shelters; you should make plans before the storm arrives to get to a pre-planned shelter
- Apartment dwellers should have a plan in place to get to an apartment on the lowest level of the complex. Contact your Leasing Office.
- Do not attempt to outrun a

tornado in your automobile, seek shelter inside a nearby building — be sure not to choose a large box store with a wide-span roof

- If stranded outside lie down in a ditch or low lying area away from the vehicle, but remain aware of possible flash flooding
- Do not seek shelter underneath a bridge or overpass

BUILDING A SAFE ROOM

- Visit www.FEMA.gov/safe-rooms
- Download the FEMA P-320 guide on building a safe room for your home or small business
- Download the FEMA P-361 guide for tornadoes and hurricanes for residential safe rooms

THE WARNING SYSTEM WILL BE ACTIVATED WHEN:

- The National Weather Service issues a Richardson area Tornado Warning or Severe Thunderstorm Warning with destructive winds at or above 70 miles per hour
- Trained storm spotters have reported a tornado with the potential to affect the City of Richardson
- Hail of 1.25 inches (Half Dollar) in diameter is imminent
- Deemed necessary by City of Richardson officials (i.e. in the event of any emergency when officials need to get citizens to move indoors for their safety)

IF YOU ARE IN A STRUCTURE

- Go to a pre-designated shelter area such as a safe room, basement, storm cellar or the lowest building level.
- If there's no basement or cellar, go to an interior room on the lowest level (bathroom, closet, interior hallway) away from the corners, windows, doors, and outside walls.
- Put as many walls between you and the outside as possible.
- If you seek shelter in a bathtub, use a mattress or other protective item to cover you and protect against debris.
- If in a room, get under a sturdy table or at least use your arms to protect your head and neck.

...continued from page 8.

IF YOU ARE IN A VEHICLE, TRAILER OR MOBILE HOME

- If possible, get out immediately and go to the lowest floor of a sturdy building or storm shelter
- Watch for flying debris — most tornado related fatalities and injuries are caused by flying debris
- Never try to outrun a tornado
DO NOT get under an overpass or bridge — flying debris is often worse in these areas

OUTSIDE WITH NO SHELTER

- Lie flat in a ditch or low lying area and cover your head with your hands — beware of flood waters in these areas

STAY TUNED FOR STORM WARNINGS

- A tornado **WATCH** means a tornado is possible in your area
- A tornado **WARNING** means a tornado has been sighted and may be headed to your area

WHEN A TORNADO WATCH IS ISSUED:

- Listen to local radio and TV stations, be ready to take protective action
- Be alert to changing weather conditions

HAIL

- When driving into a hailstorm, find a safe place to pull over and turn car so the hail is hitting the windshield. The safety glass will protect you. Hail could break the glass in other windows.

FLOODING & FLASH FLOODS

Tornadoes are impressive, but Flash Flooding takes more lives each year than any other severe weather related hazard. Only six inches of fast moving water holds enough force to knock over an adult, and only two feet of water will carry away most vehicles...even pickups and SUVs. Whenever you encounter high water, and especially during Flash Flood warnings, Turn Around Don't Drown. Never underestimate the power of water.

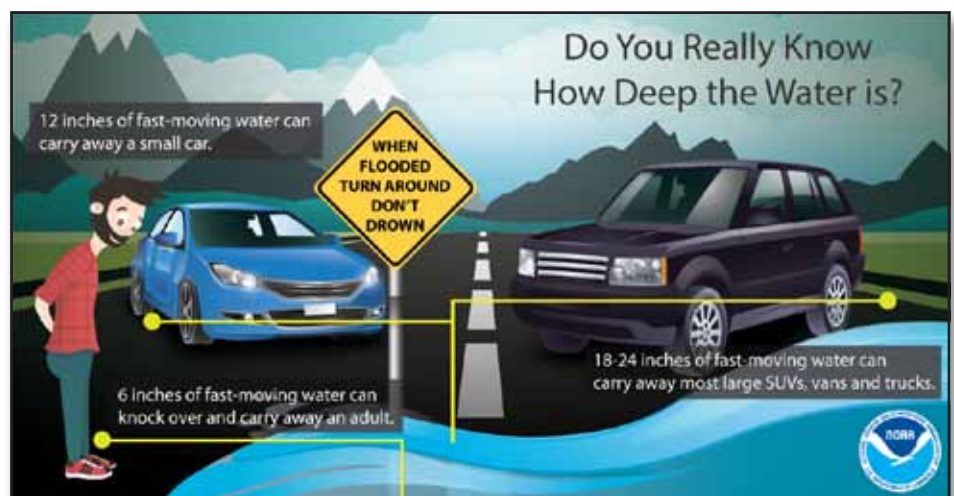
SOURCE: Mark Fox, NWS Fort Worth

FLASH FLOOD SAFETY TIPS:

- Get out of areas subject to flooding, like dips, low spots, canyons, washes, etc.
- Avoid already flooded and high-velocity flow areas — don't attempt to cross a flowing stream.
- Never drive through flooded roadways in case the roadbed is no longer intact.
- If your vehicle stalls, leave it immediately and seek higher ground.
- Be cautious at night when it's harder to recognize flood dangers.
- Don't camp or park your vehicle along streams and washes, particularly during threatening conditions.

FLASH FLOOD VS NORMAL FLOOD

What's the difference between a flash flood and a normal flood? Flash flooding occurs during heavy rain events and happens very quickly. It ends quickly as well. Regular flooding occurs as the result of a more prolonged rain event, lake overflow, or dam failure. It's more gradual, more predictable, and lasts longer.



EXTREME HEAT

Hot Texas summers – extreme heat can push your body beyond its limits. Older adults, young children, and those who are sick or overweight are most likely to suffer when the mercury rises.



HEAT FACTS

- Approximately 175 Americans die from extreme heat.
- Because men sweat more than women, men are more susceptible to heat illness because they become dehydrated more quickly.

HEAT-RELATED ILLNESSES

High temperatures, along with high humidity, can cause heat-related illnesses which range in severity from mild heat cramps, to heat exhaustion, to potentially life-threatening heatstroke.

	Signs and Symptoms	If you suspect heat cramps
HEAT CRAMPS <i>Painful, involuntary muscle spasms. They may occur during heavy exercise and are often caused by dehydration.</i>	<ul style="list-style-type: none"> • Spasms that feel like nighttime leg cramps, only more severe. They often occur in the calves, arms, abdomen and back. 	<ul style="list-style-type: none"> • Cool down and rest. • Drink an electrolyte-containing sports drink or clear juice. • Gently stretch and massage the affected muscles. • Call your doctor if your cramps don't go away in one hour.
HEAT EXHAUSTION <i>Exhaustion that begins suddenly and is sometimes caused by heavy exercise, sweating and dehydration.</i>	<ul style="list-style-type: none"> • Low blood pressure • Cool, moist skin • Low-grade fever • Feeling faint • Nausea • Heavy sweating • Rapid, weak heartbeat 	<ul style="list-style-type: none"> • Move person to shade. • Lay them down and slightly elevate their legs and feet. • Loosen or remove their clothing. • Give them cool water (not iced) or a sports drink containing electrolytes. Fan the person and spray or sponge them down with cool water. • Heat exhaustion can quickly become heatstroke. If fever greater than 102°F, fainting, confusion or seizures occur, dial 9-1-1.
HEATSTROKE <i>A potentially life-threatening, heat-related problem that often results from heavy work and dehydration. The body's normal mechanisms for dealing with heat stress, such as sweating and temperature control, stop working. Older adults, people who are obese and people born with an impaired ability to sweat are at high risk of heatstroke.</i>	<ul style="list-style-type: none"> • Body temperature, generally greater than 104°F, with changes in mental status like confusion and even coma. • Skin may be hot and dry, although in heatstroke caused by exertion, the skin is usually moist. • Rapid heartbeat. • Rapid/shallow breathing. • Elevated or lowered blood pressure. • Sweating stops. • Irritability, confusion or unconsciousness. • Fainting, may be the first sign in older adults. 	<ul style="list-style-type: none"> • Move the person into the shade or air-conditioning. • Dial 9-1-1. • Wrap the person with damp sheets or spray them with cool water.

SOURCE: mayoclinic.com

WATER PREPARATION TIPS

Water is an essential element to survival and a necessary item in an emergency supplies kit. Following a disaster, clean drinking water may not be available. Your regular water source could be cut-off or compromised through contamination. Prepare yourself by building a supply of water that will meet your family's needs during an emergency. View the recommended emergency supplies list (see page 13 this newsletter).

HOW MUCH WATER DO I NEED?

To determine your water needs, take the following into account:

- One gallon of water per person per day, for drinking and sanitation.
- Children, nursing mothers and sick people may need more.
- If you live in a warm weather climate more water may be necessary. In hot temperatures, water needs can double.
- Keep at least a 3-day supply of water per person.

PREPARING YOUR OWN CONTAINERS OF WATER

It is recommended you purchase commercially bottled water. Otherwise it is recommended you purchase food grade water storage containers from surplus or camping supplies stores to use for water storage.

Before filling with water, thoroughly clean the containers with dishwashing soap and water and rinse completely so there is no residual soap.

If you chose to use your own storage containers, choose two-liter plastic soft drink bottles – not plastic jugs or cardboard containers that have had milk or fruit juice in them. Milk protein and fruit sugars cannot be adequately removed from these containers and provide an environment for bacterial growth when water is stored in them. Cardboard containers also leak easily and are not designed for long-term storage of liquids. Also, do not use glass containers, because they can break and are heavy.



STORING WATER IN PLASTIC SODA BOTTLES

Thoroughly clean the bottles with dishwashing soap and water, and rinse completely so there is no residue.

Sanitize the bottles by adding a solution of 1 teaspoon of non-scented liquid household chlorine bleach to a quart of water. Mix the sanitizing solution in the bottle so that it touches all surfaces. After sanitizing the bottle, thoroughly rinse out the sanitizing solution with clean water.

Fill the bottle to the top with regular tap water. If the tap water has been commercially treated from a water utility with chlorine, you do not need to add anything else to the water to keep it clean. If the water you are using comes from a well or water source that is not treated with chlorine, add two drops of non-scented liquid household chlorine bleach to the water. Let the water stand for 30 minutes before using.

A slight chlorine odor should be noticeable in the water, if not, add another dose of bleach and allow the water to stand another 15 minutes.

Tightly close the container using the original cap. Be careful not to contaminate the cap by touching the inside of it with your finger. Place a date on the outside of the container so you can know when you filled it. Store in cool, dark place.

Water can also be treated with water purification tablets that can be purchased at most sporting goods stores.

Water that has not been commercially bottled should be replaced every six months.

More information on water treatment is available at RedCross.org.

SOURCE: www.ready.gov/water



Family Emergency Plan



Make sure your family has a plan in case of an emergency. Before an emergency happens, sit down together and decide how you will get in contact with each other, where you will go and what you will do in an emergency. Keep a copy of this plan in your emergency essentials kit or another safe place where you can access it in the event of a disaster.

Out-of-Town Contact Name: _____	Telephone Number: _____
E-mail: _____	Cell Phone Number: _____
Local Contact Name: _____	Telephone Number: _____
E-mail: _____	Cell Phone Number: _____
Neighborhood Meeting Place: _____	Telephone Number: _____
Out-of-Town Meeting Place: _____	Telephone Number: _____

Fill out the following information for each family member and keep it up to date.

Name: _____	Date of Birth: _____	Social Security Number: _____
Important Medical Information: _____		
Name: _____	Date of Birth: _____	Social Security Number: _____
Important Medical Information: _____		
Name: _____	Date of Birth: _____	Social Security Number: _____
Important Medical Information: _____		
Name: _____	Date of Birth: _____	Social Security Number: _____
Important Medical Information: _____		
Name: _____	Date of Birth: _____	Social Security Number: _____
Important Medical Information: _____		
Name: _____	Date of Birth: _____	Social Security Number: _____
Important Medical Information: _____		

Write down where your family spends the most time: work, school and other places you frequent. Schools, daycare providers, workplaces and apartment buildings should all have site-specific emergency plans that you and your family need to know about.

Work Location One

Address: _____

Phone Number: _____

Evacuation Location: _____

School Location One

Address: _____

Phone Number: _____

Evacuation Location: _____

Work Location Two

Address: _____

Phone Number: _____

Evacuation Location: _____

School Location Two

Address: _____

Phone Number: _____

Evacuation Location: _____

Other place you frequent

Address: _____

Phone Number: _____

Evacuation Location: _____

Other place you frequent

Address: _____

Phone Number: _____

Evacuation Location: _____

Important Information	Name	Telephone Number	Policy Number
Doctor(s):			
Other:			
Pharmacist:			
Medical Insurance:			
Homeowners/Rental Insurance:			
Veterinarian/Kennel (for pets):			

Dial 911 for Emergencies



EMERGENCY SUPPLY KIT CHECKLIST

Pack supplies in a duffle bag, suitcase or storage container and keep it in an easily accessible place. Remember: check and update your kit every year—test batteries, check expiration dates and update important documents.

☐ **WATER**

one gallon of water per person per day for at least three days, for drinking and sanitation

☐ **FOOD**

at least a three-day supply of non-perishable food

☐ **RADIO**

Battery-powered or hand crank radio and a NOAA Weather Radio with tone alert and extra batteries for both

☐ **FLASHLIGHT**

with extra batteries

☐ **FIRST-AID KIT**

☐ **WHISTLE**

to signal for help

☐ **DUST MASK**

to help filter contaminated air and plastic sheeting and duct tape to shelter-in-place

☐ **PERSONAL SANITATION**

Moist towelettes, garbage bags and plastic ties

☐ **WRENCH OR PLIERS**

to turn off utilities

☐ **CAN OPENER**

for canned food, make sure it's a manual can opener

☐ **LOCAL MAPS**

☐ **CASH**

in case ATMs are unavailable or something prevents the use of credit/debit cards

Don't forget to include critical items for:

☐ **SPECIAL NEEDS FAMILY MEMBER**

Medications, special foods, medical equipment

☐ **INFANTS**

formula, diapers, bottles

☐ **PETS**

food, leash, medications

And items you'll need in your vehicle:

If you're on the road when an emergency strikes or you have to evacuate, you'll want to have these supplies on hand.

☐ **FLASHLIGHT**

with extra batteries

☐ **FIRST-AID KIT AND MANUAL**

☐ **WHITE DISTRESS FLAG**

☐ **BOTTLED WATER**

☐ **NON-PERISHABLE FOOD ITEMS**

☐ **SEASONAL SUPPLIES**

to combat weather condition like blankets, gloves, etc.

☐ **AUTO REPAIR SUPPLIES**

Tire repair kit, booster/jumper cables, pump and flares

☐ **LOCAL MAPS**

Additional personal items:

.....

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.....

Think. Prepare. Act.



Richardson has been hit by several severe thunderstorms in the past two months, resulting in hail and wind damaged roofs throughout the city. The City has issued more than 350 permits for roof replacement/repair since March.

Here are a few things you can do and look for to minimize the chances of running into problems when getting your roof fixed:

- Richardson requires all contractors to be registered with the City. You can check to see if your contractor is registered by visiting www.cor.net/contractors or calling 972-744-4180.
- Work permits must be displayed in a prominent area near the work site.
- Check to see if the contractor has pulled a permit for your property. You can go to the website at <http://discovery.cor>.

COR REQUIREMENTS FOR ROOFING CONTRACTORS

gov:8080/permitInquiry/ or call 972-744-4180.

- Residents should also insist that the contractor contact the City for all inspections.

FOR YOUR PROTECTION

Most roofing companies will not require payment until the job is complete and the homeowner is satisfied. If you decide to work with a contractor that requires a small initial payment for materials, then make sure the contractor is registered and do not pay in full until the job is complete.

Texas does not require roofing contractors to be licensed or carry insurance; however, the North Texas Roofing Contractors Association has a list of requirements for its more than 3,600 members that can be found at www.ntrca.com. To help find a contractor, the website also has a list of NTRCA members and their contact information.

Tips from Your Neighbors on Emergency Preparation:

HOW MANY TIMES have we seen on the news about people being stranded in traffic for hours especially in winter? A good emergency kit for your car should include: blankets, candles, snacks, water, coffee pot that plugs into the cigarette lighter which is great for heating formula, etc. Also, activity books for children will help keep them occupied. The candle does help in extremely cold weather but you need to have your window slightly open and keep a watchful eye...*some of these items come in handy!*

– Martha Jaynes

SEVERE WEATHER CONDITIONS

may cause power outages. Here are few helpful items:

- Locate flashlights in advance.
- Make sure you have extra batteries.
- Make sure you have a fully charged Cell phone.
- Identify the safest place in your home to shelter.
- Report a power outage to Oncor directly to 888-313-4747. It is helpful to have the customer's ESID number (last 7 numbers of account number on their electric bill) when reporting an outage.
- The Power Outage Map is available at: www.oncor.com

– May Chao



BLOCK CAPTAINS NEEDED!

Block Captains help keep neighbors connected and are a great way to serve your community. Each Block Captain (or Block Team) takes care of their block. If interested in volunteering or would like more information please contact Jeana Dickerson at Captains@richlandhoa.com

ARCHITECTURE/LANDSCAPE/ BEAUTIFICATION UPDATE

As the spring comes to a close and the Texas Summer awaits its brutal attack, I want to thank the fellow homeowners for the following:

- Trimming and sculpting Trees
- Replacing deteriorating Fences, Lawns and Shrubs
- Keeping lights on throughout the night in Front and Back yards and driveways
- Keeping yards mowed, not to mention cleaning up clippings and debris
- Seasonal plantings
- Seeing your home is fresh and lacking repair

Richland Oaks/Parks is an exceptional neighborhood! We use your volunteer HOA Funds cautiously to target and maintain neighborhood improvements, not to mention work diligently with the City to see they honor their responsibilities.

This will be my last year serving on the HOA Board after five years. Proudly during my tenure and the support of your HOA annual dues, it has allowed us to create sustainable plantings at all entrances, the resurfacing detail of the Audelia screening walls, street sign toppers, painted curb addresses, partnership with numerous HOA funded activities and the creation of Christmas decorations proudly displayed during the holidays.

Thank you for all that have supported the HOA Board with your annual dues. *Understand there is still much to do and maintain!*

Let me hear from you if you would like to be involved in the Beautification position and be a part of what makes this neighborhood exceptional.

Michael Bahr (A/L/B Chair)

SUMMER WATER CONSERVATION

From April 1-Oct. 31, lawn watering will not be permitted from 10 a.m.-6 p.m. Residents may turn on yard sprinklers after 6 p.m. and before 10 a.m. on their allowed watering days—Tuesdays and Saturdays for even-numbered addresses and Wednesdays and Sundays for odd-numbered addresses. Hand watering is allowed anytime when using a hose with a shut-off spray nozzle.

PROVISIONS

- Excessive water runoff from any landscaped area is prohibited.
- Watering during freezing temperatures is prohibited.
- Watering during times of precipitation is prohibited.
- Use of poorly maintained sprinkler systems is prohibited.

EXEMPTIONS

- Watering of landscape and lawns may be provided by hand-held hose with a shutoff nozzle, drip irrigation and soaker hose. This can be done any day and at any time.
- Drip irrigation systems, soaker hoses and hand-watering with a shutoff nozzle is allowed.
- The operation of ornamental fountains is permitted.
- Non-commercial car washing can be done only when using a water hose with a shutoff nozzle.
- Newly constructed pools, Jacuzzis and spas may be filled.
- Pools may be drained/refilled.
- Hosing down or power washing sidewalks, driveways, patios, porches is permitted.



Your \$40 membership dues help pay for the sustainable entrance plantings.

Richland Homeowners Association 2016 Membership Registry

(Please PRINT clearly or register online at www.richlandhoa.com)

1. Name and Address (☐ Owner or ☐ Tenant):

<hr/> First Name Last Name	<hr/> First Name Last Name
<hr/> House Number and Street Name	
<hr/> Profession (not published)	<hr/> Profession (not published)

2. For publication in the RHA Directory to be used by neighbors to contact you (not available to the public).

Primary Phone <hr/>	Primary Phone <hr/>
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3. For Emergency Use Only by Crime Watch Patrol (garage or entry doors open, or fire).

Home Phone <hr/>	Home Phone <hr/>
Cell Phone <hr/>	Cell Phone <hr/>
Work Phone <hr/>	Work Phone <hr/>

4. For communicating meetings, planned events, and alerts (will not be included in the directory).

E-mail address <hr/>	E-mail address <hr/>
----------------------	----------------------

5. Volunteer Interests (Check each one that interests you!) Best Time for Contact:

- | | | |
|---|---|--|
| <input type="checkbox"/> Crime Watch Patrol (min 2 hrs/month) | <input type="checkbox"/> 4 th of July Flags Distribution | <input type="checkbox"/> Membership Committee |
| <input type="checkbox"/> Spring Fling! Event Help | <input type="checkbox"/> DATABASE Support | <input type="checkbox"/> Seasonal Yard/Block Award Judging |
| <input type="checkbox"/> Carni-Fall Event Help | <input type="checkbox"/> Newsletter Contributor | <input type="checkbox"/> Advertising Marketer for Newsletter |
| <input type="checkbox"/> Block Captain | <input type="checkbox"/> Social Media – Photography/Posting Events | <input type="checkbox"/> Beautification Committee |

Comments or Suggestions:

Enclose Check or use PayPal at www.richlandhoa.com

Annual Dues \$40.00

Additional Contribution (Tax Deductible)

Total \$

☐ Check enclosed
 ☐ PayPal
 ☐ Bank Payment Service

Payable to RHA and mail with completed form to:
 RHA, P.O.Box 852636, Richardson, TX 75085-2636

RICHLANDNEWS Advertising Rates

The **RICHLANDNEWS** newsletter is published four-five times a year and delivered to HOA Members in the Richland Park and Richland Oaks neighborhood. Advertisements must be camera-ready and can be sent via U.S. Mail to "Richland News," P. O. Box 852636, Richardson, Texas 75085-2636 or sent electronically as a High-resolution (300 dpi) jpeg or PDF to news@richlandhoa.com. The type, size and costs are listed below. RHA Members receive a 10% discount on all ads. Payment for advertisements must be paid in advance, *before* newsletters go to print. Cost is per issue.



Type	Size	Cost
Business Card	3 5/8" wide x 2 3/8" high	\$25.00
Quarter Page (Vertical only)	3 5/8" wide x 4 7/8" high	\$50.00
Half Page (Horizontal only)	7 1/2" wide x 4 3/4" high	\$75.00
Full Page	7 1/2" wide x 9 7/8" high	\$125.00

For additional information email: news@richlandhoa.com

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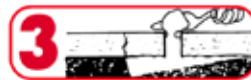


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